



C I T Y O F  
**RENO**  
Memorandum

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**DATE:** April 2, 2025  
**TO:** Mayor and Council  
**THROUGH:** Jackie Bryant, City Manager  
**FROM:** Scott Hoffman, Park Ranger Supervisor  
**DEPT:** Parks and Recreation Department  
**SUBJECT:** Park and River Ranger Coverage and Scheduling

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To better align Park Ranger and River Ranger staffing with public park usage, the Parks and Recreation Department is implementing a schedule adjustment for Park Rangers and River Rangers, effective April 3<sup>rd</sup>. Park and river use peak during the summer months (April 1 - October 1) and on weekends. However, Park Ranger and River Ranger staffing has traditionally been prioritized on weekdays to align with other city services. The schedule adjustments will improve weekend coverage to better support event season and increased summer park and river use.

**Schedule Changes will provide:**

- **Enhanced Saturday Coverage:** More rangers will be on duty during peak times, ensuring better visibility, responsiveness, and support for park and river visitors.
- **Improved Coverage Consistency:** Consolidating shifts results in more rangers on duty at the same time, improving coordination and effectiveness.
- **Alignment with Summer Park Hours:** Ranger schedules will adjust to match extended summer park hours starting April 1st.
- **Better Support for Junior Ranger Programs:** The new schedule allows for more efficient coverage of Junior Ranger activities, which are primarily held on weekends and previously required overtime.
- **Wednesday Overlap:** With all rangers scheduled on Wednesdays, this time will be used for large cleanups, events, training, and meetings.

- Coverage Gaps Shift to Weekdays: While weekend coverage will improve, gaps will still exist on weekdays in the evening.
  - These gaps will be mitigated as the department hires an additional grant-funded River Ranger by the end of the fiscal year.
- Reduction in Calls for Service: The Reno Police Department (RPD) currently responds to many park-related calls over the weekend. Increased ranger presence should help decrease these calls.

All of the current and future Park and River Rangers will continue to prioritize downtown and river patrols. Only Park Rangers will respond to calls or service requests that are off the river. River Rangers remain completely dedicated to the river corridor throughout their schedule. Rangers have been instrumental in keeping the Truckee River and parks safe and clean for all visitors. This schedule change will enhance visibility and service during our busiest season.